## AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions and listings of claims in the application:

- 1-30. (Cancelled)
- 31. (Currently Amended) A method of electronically presenting bills for a customer, comprising:
  - subscribing the customer to a bill presentment system for receiving electronic bills and paper bills for the customer:
  - notifying a plurality of billers that the customer has subscribed to the bill presentment system, the billers including electronic-based billers and paper-based billers;
  - receiving, at a location, an electronic bill and a paper bill for the customer from of the billers:
  - scanning the paper bill received for the customer to generate electronic image information;
  - identifying a type of the scanned paper bill from the generated electronic image information by comparing optical character recognition.

    (OCR) data generated from the electronic image to a list of types stored in a memory;
  - extracting billing information from the electronic image information using a predefined template corresponding to the identified bill type, wherein the predefined template includes zone information for locating portions of the billing information;
  - comparing the extracted billing information with known information;

based on the comparison, combining the electronic bill and the extracted billing information into a customer bill presentation; and

presenting the customer bill presentation to the customer.

 (Previously Presented) The method of claim 31, further comprising the steps of: removing material other than billing information from the received paper bill;

forwarding documents from the received paper bill to the customer; receiving a payment instruction from the customer; and sending payment according to the payment instruction.

- (Previously Presented) The method of claim 32, wherein the sending comprises
  printing a physical check drawing funds from an account of the customer.
- (Previously Presented) The method of claim 33, further comprising printing a stored scanned image of a remittance stub.
- (Previously Presented) The method of claim 32, wherein the sending comprises of submitting an electronic payment.
- 36. (Previously Presented) The method of claim 35, wherein the sending comprises submitting an electronic payment using one of an automated clearing house network, an automated teller machine network, or a credit card network.

 (Previously Presented) The method of claim 31, wherein scanning further comprises:

extracting billing information from the electronic image information using optical character recognition and the predefined template; and extracting an image of a payment remittance stub from the paper bill.

- (Previously Presented) The method of claim 31, further comprising
  presenting an electronic image of a paper bill upon receipt of a request from the
  customer.
- (Currently Amended) A method of electronically presenting and paying paper bills for a customer, comprising:

receiving and processing a paper bill in a location for the customer; identifying the contents of the received paper bill;

scanning the received paper bill to generate electronic image information;

identifying a type of the scanned paper bill from the generated electronic image information by comparing optical character recognition.

(OCR) data generated from the electronic image to a list of types stored in a memory.

extracting billing information from the electronic image information using an optical character recognition process and a template for the identified bill type, wherein the template includes zone information for locating portions of the billing information;

validating the extracted billing information;

extracting an image of a payment remittance stub from the paper bill; and

presenting the extracted billing information to the customer.

- (Previously Presented) The method of claim 39, wherein the type of bill is identified using numeric identifiers within the paper bill.
- (Previously Presented) The method of claim 39, further comprising:
   printing a physical check drawing funds from an account of the customer.
- (Previously Presented) The method of claim 41, further comprising printing a stored scanned image of a remittance stub.
- 43. (Currently Amended) A method of electronically presenting and paying paper bills for a customer, comprising:

receiving a paper bill at a location for the customer:

identifying the contents of the paper bill:

scanning the received paper bill to generate electronic image information;

identifying a type of the scanned paper bill from the generated electronic image information by comparing optical character recognition (OCR) data generated from the electronic image to a list of types stored in a memory;

extracting billing information from the electronic image information using an optical character recognition process and a predefined template, wherein the predefined template corresponds to the identified type and contains zone information for locating billing information:

validating the extracted billing information;

Application No.: 09/277.189

Attorney Docket No. 11360.0189-00000

extracting an image of a payment remittance stub from the paper bill:

storing the extracted image of the payment remittance stub;

presenting the extracted billing information to the customer;

receiving a payment instruction from the customer:

printing a paper check drawing funds from an account of the customer in response to the received payment instruction; and

printing the stored scanned image of the remittance stub for the paper bill.

- 44. (Previously Presented) The method of claim 43, comprising automatically extracting the billing information.
- 45. (Previously Presented) The method of claim 44, wherein the extracting billing information comprises:

extracting billing information from zones that are pre-defined for the type of paper bill.

46. (Currently Amended) A system for electronically presenting and paying bills for a customer comprising:

a computer; and

a storage medium containing instructions which, when executed by the computer, perform a method comprising:

> subscribing a customer to a bill presentment system for receiving electronic bills and paper bills for the customer;

notifying a plurality of billers that the customer has subscribed to the bill presentment system, the billers including electronic-based billers and paper-based billers;

receiving an electronic bill for the customer;

receiving a paper bill for the customer;

scanning the received paper bill to generate electronic image information;

identifying a type of the scanned paper bill from the generated electronic image information by comparing optical character recognition (OCR) data generated from the electronic image to a list of types stored in a memory:

extracting billing information from the electronic image information using a template <u>corresponding to the identified bill type</u>, wherein the template includes zone information for locating portions of the billing information:

validating the extracted billing information; and

transmitting to the customer information representing the electronic bill and the extracted billing information.

 (Previously Presented) The system of claim 46, wherein the method further comprises:

receiving a payment instruction from the customer to pay a bill;
drafting a payment drawing funds from an account of the customer; and

Application No.: 09/277,189

Attorney Docket No. 11360.0189-00000

sending the payment to a biller that originated the bill.

- (Previously Presented) The system of claim 47, wherein the method further comprises printing a physical check drawing funds from the account.
- (Previously Presented) The system of claim 48, wherein the method further comprises printing a stored scanned image of a remittance stub.
- (Previously Presented) The system of claim 47, wherein the drafting comprises submitting an electronic payment.
- 51. (Previously Presented) The system of claim 50, wherein the submitting comprises submitting an electronic payment using at least one of an automated clearing house network, a automated teller machine network, or a credit card network.
- (Previously Presented) The system of claim 46, wherein the method further comprises extracting billing information from the electronic image information using optical character recognition.
- (Previously Presented) The system of claim 46, wherein the method further comprises transmitting an electronic image of a paper bill upon receipt of a request from the customer.